



Awesome Aviation Privacy Policy

Introduction

Awesome Aviation Pty Ltd recognizes the importance of your privacy and is committed to protecting the confidentiality of your personal data. The company's Data Protection and Privacy Policy supports Awesome Aviation's commitment to treat information of employees, customers, stakeholders and other interested parties with the utmost care and confidentiality.

With this policy, we ensure that we gather, store and handle data safely, securely, and with respect towards individual rights.

This Privacy Policy describes how we manage personal information provided to us when you request our services via the Internet, for example when you complete an online enquiry through our website www.awesomeaviation.net / www.awesomeaviation.com.au.

We are bound by the Australian Privacy Principles under the Privacy Act 1988 ("Act") and no general exemptions under the Act apply to personal information handled by us or our acts or practices. Personal information is information or an opinion, in any form and whether true or not that is capable of identifying you.

Types of information collected and held

Personal data is any information we use to identify you. We will generally collect personal information such as your name, position, telephone number and email address. In most instances, you will know which personal information we collect because you have given it to us by e-mail, phone or through other communication channels such as an online enquiry via our website www.awesomeaviation.net / www.awesomeaviation.com.au.

We endeavor to limit the personal information we collect to that which is necessary for our function or activities. If you do not provide personal information that we require, we may be unable to provide the services that you request.

How information is collected

We collect personal information from you when you use our online enquiry form on our website www.awesomeaviation.net / www.awesomeaviation.com.au, or when you contact us by phone or email.

Use of personal information

We generally collect your personal information to liaise with you regarding the services provided and/or the service which you have requested.

We will generally only use or disclose personal information for the purposes for which we collect it and for related purposes that we consider are within your reasonable expectations, or with your consent.

Disclosure to third parties

We may disclose personal information to Awesome Aviation's related entities and associates where necessary to fulfil our functions or obligations.

Otherwise we will only disclose personal information if this is required by law or permitted under the Act.

Up to date

We take all reasonable steps to ensure that information collected is up to date and accurate at the time of collection.

Security and storage

Your personal information may be stored in physical or electronic format in our database. We take steps to protect your personal information against loss, theft, modification or disclosure by using reasonable administrative measures such as use of an up to date server firewall as well as SSL encryption technology on our website.

Beyond the protection offered by the SSL encryption, we cannot ensure or warrant the security of any information you transmit to us or from our online platform and you do so at your own risk. Once we receive your transmission, we take all reasonable steps to secure any personal information from unauthorized access.

Cookies

Our website uses "cookies" in order to delivered tailored content to you without tracking personal information such as user names or passwords. Cookies are small files that your Web browser places on your computer's hard drive. Cookies help us provide you with an easier and more enjoyable use of the website. When you visit our website, like most providers, our website hosting provider automatically records certain data. Like most website providers, we generate statistics about how many people visit our site and what they look at. Generally this information will not identify you. Most web browsers are set by default to accept cookies. However, if you do not wish to receive cookies you may set your browser to either prompt whether to accept, or to refuse, cookies.

Disclosure overseas

We may, from time to time, disclose your personal information to Awesome Aviation's related entities and associates situated overseas (South Africa) for the purpose for which we collected it or related purposes.

Access and correction

You may request, in writing, access to and/or correction of your personal information held by us at any time by contacting us as detailed below.

If you are able to satisfy us that any personal information we hold about you is misleading or is not accurate, complete, relevant or up to date and provided we are not legally permitted or required to deny your request, we will amend our records accordingly. If we refuse your request, we will provide you with written notice including the reasons for our decision.

Contact details and complaints

If you would like further information or to make a complaint about how we handle your personal information, please contact us as detailed below.

Privacy Officer
Awesome Aviation
38 Newton Road
Perth Airport WA 6105
T: 08 6189 0700
admin@awesomeaviation.com.au

We will try to respond within a reasonable time, generally within 30 days. If we think your complaint will take longer to resolve, we will let you know.

If you are not satisfied with our response you can make a complaint to the Office of the Australian Information Commissioner (OAIC) at www.oaic.gov.au/privacy or as detailed below.

Office of the Australian Information Commissioner
GPO Box 5218
Sydney NSW 2001
T: 1300 363 992
E: enquiries@oaic.gov.au

Limitation of scope

This Privacy Policy does not extend to external sites linked to our website. The organizations that operate those websites are responsible for privacy issues arising out of their websites.

Currency

This Privacy Statement may be amended from time to time.